

Security and Communication Case Study Commend UK





Brunel University London, UK

Health and Education



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Photos: Commend UK / Brunel University

Project Details

Customer

Brunel University London, UK

Project Type

Implementation of a Disabled Evacuation & Refuge Intercom system

Basic Data

15,000 students from 100 countries worldwide 1,616 staff 34 halls of residence including 4,549 rooms **Technical Data** 1x VirtuoSIS Server

Multiple Intercom Servers GE 200 / 700 Disabled refuge SS101DR Induction loop amplifier Lift Intercom ET 562 Evacuation panel MS 199D Desktop station EE 811 ComWIN software

The Benefit

Enables mentally and physically impaired people to seek direct aid during incidents such as fire or building evacuation

Help Points can be activated to serve a dual purpose: as an emergency call station and as information points

The Challenge

Commend UK supplied a disabled Evacuation and Refuge Intercom System to Brunel University. One of the main challenges was that most government buildings, including colleges and universities, are more than two storeys high, making it difficut for people with disabilities to evacuate quickly. British Standard 5588-8 states that "a basic tenet of building law is that access provision has to be complemented by egress provision...", i.e. if people with disabilities are able to get into a building, then a route for escape must be provided, and that includes the communications necessary to use them. This standard applies also to educational facilities. Brunel University opted for a Commend UK solution to meet the stringent, extensive requirements for their evacuation solution.

The Outcome

Commend UK met the challenge by providing a **comprehensive Disabled Evacuation & Refuge Intercom** system to Brunel University. The solution was programmed to allow the many types of buildings spread over many acres to be evacuated quickly and efficiently in accordance with the university's procedures.

The Solution

Within Brunel University's buildings and car parks, a number of Intercom stations have been installed. These call to various local master stations located within receptions and main entrances throughout the campus. If the master stations are not answered within a specified time, the call is automatically transferred to the main control room. Forming part of a larger integrated communication solution, each location has

Major cost savings





a Commend Intercom Server GE 200 supporting the local Intercom units. Applications supported by the Intercom Server include **Disabled Toilet Intercom, Barrier Intercom, Disabled Evacuation & Refuge Intercom, Help Points, Lift Alarms, etc.** Also, Disabled Refuge stations, often installed on landings, may be equipped with interfaces to Induction Loop equipement. Provision has also been made for future integration with a CCTV system, so that cameras associated with each call point will automatically provide a live image. The main college building, faculty buildings, halls of residence, sports facilities, library and car parks are all linked over the IP network. Car park barriers are raised or lowered remotely with a single keystroke at the answering master station. Disabled toilets – each equipped with an alarm pull cord, indicator and reset button – are linked to the Intercom system. Possible future extensions to the system include more Help Points and lone worker monitoring.

A single Commend VirtuoSIS software Server platform has been added to the system at Brunel as the central hub of the entire estate.

The solution of Brunel University at a glance:



Key: 1. Intercom Server GE 200 2. Disabled toilets with over-door indicator 3. Lift Intercom station ET 562 4. Disabled refuge SS 101s in every stainwell 5. Evacuation panel MS 199D 6. Fire exit repeater 7. Fire alarm 8. Local master station EE 811 at reception 9. Uninterruptible Power Supply (UPS) 10. Telephone connected via PSTN network 11. EE 811 in central control room 12. ComWIN graphic user interface (GUII) in central control room

Short Profile of Brunel University

Brunel University was founded in 1966 and was originally named after the Victorian engineer Isambard Kingdom Brunel. It is a **world-class public research university** located in Uxbridge, West London.

The university campus consists of three colleges and three major research institutes and **supports a network of around 15,200 full-time students and 2,500 staff**. In 2010/11 the university had a total income of £178.5 million, of which £14.8 million came from research grants and contracts.





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Secure communication systems by Commend

Can you imagine a system that millions of people rely on every day, where every word counts? This is the world of Commend! Secure, reliable communication is our passion.

As global market leader with over 40 years' experience in developing voice technology, we have integrated video and interfaces to thirdparty equipment that complies with international norms and standards. Commend is the natural choice for hands-free voice communication systems all over the world.

