



HEALTH CARE & EDUCATION / COMPLETE INTERCOM NETWORK

University Hospital Center Zagreb / Case Study



3,500 medical staff members

More than 1,200 Intercom Stations

33 Intercom Servers forming a complete network

1 Hospital Audio Visual Information System

Simplicity meets Power



SECURITY AND COMMUNICATION

UNIVERSITY HOSPITAL CENTER ZAGREB

Because every second counts



Foto(s): KBC Zagreb

Project Details

End Customer

University Hospital Center Zagreb (KBC)

Project Type

Internal Hospital Communication System - Rebro

Technical Data

33 servers (GE 200 / GE 700 / GE 800)

More than 1200 intercom stations

Intercom stations for operating room

Access control

HAVIS – Hospital Audio Visual Information System

IP Network

Integration with IP telephone system

Integration with security system

The Solution

Hospitals require professional and high quality internal communications solutions. The system provides clear communication, without fault. It is a base of reliability and secure communication. The system ensures the quick, independent speech and security communication for the entire hospital.

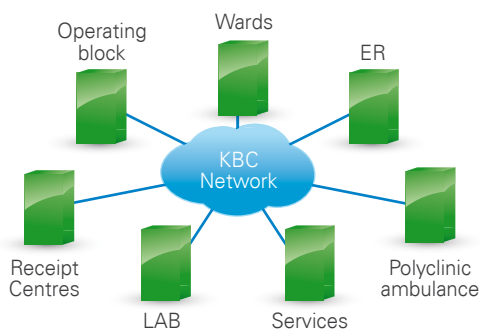
KBC Zagreb has set high demands for the rationalization of work, increased efficiency of medical staff, and also more safety for patient.

- › Instant connection set up
- › High Quality Audio
- › "Hands free" communication
- › Group call, all call
- › Connections within the department, connections with all services and all other departments
- › Hospital audio visual information system - HAVIS distributes service information such as: location, hospital procedures, registration of patients, work hours, patient call, advertising ...
- › Public address system
- › Communication in clean areas (operating rooms)
- › Access control for the different hospital points (operating rooms, laboratories, sterile units, intensive care etc.)
- › Help point/SOS point
- › IP integration with IP telephone system
- › Integration with security system
- › IP connectivity, remote objects
- › Communication between patient and visitors in steril units





Overview: Complete Intercom Network



Short profile of KBC Zagreb

The University Hospital Centre Zagreb (KBC Zagreb) is the biggest and most important hospital in Croatia as well as a unique institution regarding many medical procedures, diagnostic methods and therapeutic procedures including highly differentiated procedures of top quality.

KBC Zagreb has more than 4,700 employees in total, 3,500 of which are medical staff committed to providing medical and nursing services to their patients.

HAVIS: Hospital Audio Visual Info System

This information system seamlessly integrates into the Commend Intercom solutions, ensuring optimal information for patients and facilitating the daily work of the medical staff. It's flexibility allows for constant growth regarding software integration as well as the number of screens, Intercom stations and loudspeakers.



Customer's Comment

Prof.dr.sc. Jadranka Sertić
Department of Laboratory Diagnostics



"Department of Laboratory Diagnostics (KDZLD) is an institution that conducts top quality, professional laboratory diagnosis and is also a learning ground for the Medical School of the University of Zagreb.

Internal communication system ensures high quality and immediate establishment of communication and exchange of information. Communication between employees is better, services are very well connected, and consequently the coordination of activities is increasingly successful. Hospital audio-visual information system HAVIS by Commend Adria d.o.o. has reduced the impatience and possible delays in waiting rooms, simplified and accelerated calling out of patients, and significantly facilitated the routine work of laboratory employees. The above-mentioned system by Commend Adria d.o.o. ensures technologically fast and high quality service and allows medical staff to dedicate more time to patients."

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people put their trust in us and our products every day. Whether at a London tube station, a car park in France or a hospital in the United States; because every word counts, everything speaks in favour of solutions by Commend.

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