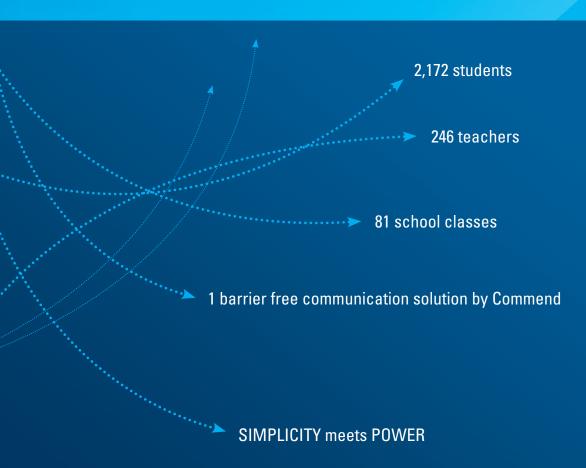


$HTBLuVA\ Salzburg\ /\ {\tt Case\ Study}$







FEDERAL HIGHER TECHNICAL INSTITUTE FOR EDUCATING SALZBURG

Security at the push of a button





Logo(s): Federal Higher Institute for Educating and Experimenting Salzburg. Fiegl & Spielberger GmbH

Project Details

End Customer

HTBLuVA Higher Federal Institute for Educating and Experimenting in Salzburg, Austria

Project Partner

Fiegl & Spielberger GmbH, Austria

Project Type

Barrier free access at public school

Basic Data

Austrian Constitution, Article 7

Federal Equal Opportunities for the Disabled Act 2006 ÖNORM B1600: 2011 (Planning principles for barrier

free building based on the Two Senses Principle for people with mobility impairments)

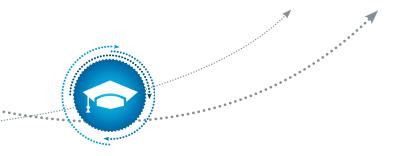
OIB Directive 4 "Safety of Use and Universal Access"

Technical Data

Intercom Server GE 300

Wallmount Station WS 211VDDP, incl. rain cowling, supports Two Senses Principle

Desktop Master Station EE 311AS



The Challenge

The Higher Technical Institute for Educating and Experimenting (HTBLuVA) in Salzburg, Austria was named most innovative school in the federal province of Salzburg at the 2012 Jugend Innovativ (Creative Youth) Contest. So it comes as no surprise that the school also takes the lead as some of Austria's first educational institutions to provide barrier free access for the handicapped.

Article 7 of the Austrian Constitution reads:

"No person may be disadvantaged for being handicapped. The Republic of Austria (federal, provincial and municipal governments) are committed to safeguarding the equal treatment of handicapped and non-handicapped people in all areas of everyday life."

Creating barrier free access therefore required compliance with various norms (ÖNORM B1600:2011) and legal requirements. An essential element of the solution is a multi-functional master call station at the main entrance, which provides information based on the 'Two Senses Principle', in the form of pictograms, a large call button with raised tactile labelling, and an integrated Commend induction loop module module for the hearing impaired. This conforms fully with the requirements for people with visual, hearing and mobility impairments.

The **Two Senses Principle** requires information to be presented clearly so that it can be perceived through two complementary senses: acoustic information, for example, must also be provided visually for the hard of hearing. This means that the user of the pictograms receives visual information about the current system status (e.g. "Call initiated successfully", "Call in progress", "Door open", etc.). Visual information must also be provided acoustically or in the form of tactual markings for visually impaired people.









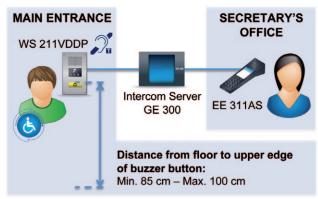
The Solution

A vandal and weather resistant call station that complies with the Two Senses Principle of handicapped support was installed at the main entrance of the HTBLuVA Salzburg. This includes, among other features:

- > an Induction Loop Module, three LED illuminated pictograms with indicator symbols for "Call initiated successfully", "Call in progress" and "Door open" to support people with hearing impairments
- > pre-recorded texts to keep visually impaired people informed about the current status of the call station when it is active
- an extra large buzzer button (upper edge no more than 100 cm above floor level) with tactile standard marking Bell symbol with 14 mm typeface labelling in black against yellow background (contrast level 1, with contrast greater than 50)

Pressing the buzzer button at the call station at the main entrance automatically establishes a call to the pre-programmed indoor call station EE 311AS in the school secretary's office. Automatic call forwarding to a telephone substation can be set up if needed. As appropriate, the secretary can open the entrance door by pressing button '1'.

The solution at the HTBLuVA Salzburg at a glance:



Short profile of HTBLuVA Salzburg

HTBLuVA Salzburg has been at its current location in the Salzburg district of Itzling since 1985 and offers a wide spectrum of technical education. In the school year 2011/2012, the school was attended by 389 female and 1,783 male students (2,172 in total) in 81 classes, with courses given by 246 teachers.

Customer's Comment

Dr. Herbert Kittl Principal of HTBLuVA Salzburg

"Education must be – quite literally – open to everyone. It was therefore very important to us to ensure smooth, instant access for all our

students, regardless of possible physical impairments. With the products by Commend we have found the ideal solution to make this possible."



Project Partner's Comment

Bernhard Bachofner, MBA Head of Sales at Fiegl & Spielberger GmbH

"In cooperating with Commend we have always found them to be an exceedingly professional, innovative and reliable partner. We consider these essential qualities when it comes to working together for the benefit and to the full satisfaction of our customers."



COMMEND A Strong Network | Worldwide

When every second counts, people need a technology that does not just work, but is one hundred per cent reliable - anywhere, anytime of our responsibility. That is because millions of

people put their trust in us and our products every day. Whether at a London tube station, a car park in France or a hospital in the United States; because every word counts, everything speaks in favour of solutions by Commend.

| Europe | | America | |
|--------------------|--|-----------------|---|
| SWITZERLAND : | Commend AG | USA : | Commend Inc. |
| LIECHTENSTEIN : | Tel. +41-44-955 02 22 | CANADA | Tel. +1-201-529-2425 |
| | www.commend.ch | LATIN AMERICA | www.commendusa.com |
| FRANCE | Commend France S.A.S. | | |
| | Tel. +33-149 18 16 40 www.commend.fr | | |
| SPAIN: | Commend Ibérica S.L. | Asia-Pacific | |
| PORTUGAL : | Tel. +34-91-395 24 98 | | |
| | www.commend.es | | |
| ITALY: | Commend Italia S.R.L. | AUSTRALIA : | Commend Australia |
| HALI | Tel. +39-035-95 39 63 | NEW ZEALAND | Tel. +61-3-9729-3700 (Melbourne) |
| | www.commend.it | | Tel. +61-2-4655-5738 (Sydney) www.commend.com.au |
| NETHERLANDS : | Commend Benelux B.V. | | |
| BELGIUM : | Tel. +31-76-200 01 00 | CHINA: | Commend Business Hub China |
| LUXEMBURG : | www.commend.nl | | Tel. +86-21-52 13 19 28 |
| 20/12/11/20110 | | | www.commend.cn |
| AUSTRIA : | Commend Österreich GmbH | | |
| SLOVENIA | Tel. +43-1-715 30 79 | SINGAPORE : | Commend Business Hub Asia |
| RUSSIA | www.commend.at | SINUATURE | Isolectra Far East Pte. Ltd |
| HUNGARY | | | Tel. +65-6272-2371 |
| | | | www.commend.com.sg |
| CROATIA : | Commend Adria d.o.o. | | · · |
| SERBIA | Tel. +385-1-369 11 23 | ISRAEL: | Sberlophone Ltd |
| BOSNIA-HERZEGOVINA | www.commend.hr | ISTIALL | Tel. + 972-4-834 10 32 |
| MONTENEGRO | | | www.sberlophone.co.il |
| MACEDONIA : | | | |
| KOSOVO : | | | |
| ALBANIA : | | | |
| SLOVAKIA : | Commend Slovakia spol. s r.o. | | |
| CZECH REPUBLIC : | Tel. +421-2-58 10 10 40 www.commend.sk | Africa | |
| UNITED KINGDOM: | Commend UK Ltd | | |
| IRELAND | Tel. +44-1279-87 20 20 | SOUTH AFRICA | Commend Business Hub South Africa |
| | www.commend.co.uk | | Evolving Management Solutions (Pty) Ltd |
| | | | Tel. +27-11-274 6665 www.commend.co.za |
| SWEDEN : | Commend Business Hub Nordic | | www.commenu.co.za |
| NORWAY : | JNT Sound System AB | ALGERIA: | Commend France S.A.S. |
| FINLAND | Tel. +46-8-99 30 60 | TUNISIA | Tel. +33-149 18 16 40 |
| DENMARK | www.commend.se | MOROCCO | www.commend.fr |
| ICELAND : | | | |
| POLAND | C&C Partners Telecom Sp.z o.o. | | |
| | Tel. +48-65-525 55 55 www.ccpartners.pl | | |
| | | Other countries | |
| | | | 0 11 |
| GERMANY : | Schneider Intercom GmbH | | Commend International GmbH |
| | Tel. +49-211-88285-333 | | Tel. +43-662-85 62 25 |
| | www.schneider-intercom.de | | www.commend.com |

Commend is a registered trademark of Commend Holding GmbH. All other products or company names are brands or registered brochure, whether technical or otherwise, as well as the availability of products described there in, are subject to change or modification without prior notice.