



SECURITY INTERCOM

Nsecure b.v. / Case Study



40 remote sites securely managed

High availability for 24/7 operation

Crystal clear speech and intelligibility

1 security solution by Commend

SIMPLICITY meets POWER



SECURITY AND COMMUNICATION

NSECURE B.V.

Security at the push of a button



Photo(s): Nsecure b.v.

Project Details

Customer

Nsecure b.v., Barendrecht, Netherlands

Project Type

Integration of a Commend Intercom solution as a central part of the control room's security setup

Basic Data

Highest availability for 24 hours a day, 7 days a week

Savings in manpower

Crystal clear speech quality and intelligibility

Reduction of false alarms

Technical Data

40 x Networked Intercom Servers GE 700, GE 300 and GE 200

Secure IP Network connections

Internal & External Call Stations at remote sites

Control Room Graphic Master Station

The Solution

Nsecure b.v. operates a modern control room, from which it provides remote security services for its customers. In addition to security monitoring, Nsecure provides mobile surveillance, as well as centrally controlled operation and maintenance of Customers' systems.

The Commend system is an integral and essential part of the Control Room's security setup which, located at Nsecure's offices in Barendrecht, is the nerve centre of security operations and a 24/7 operation.

Overall system reliability is therefore of paramount importance. Numerous Commend Servers integrate the Intercom call stations of all the customers with CCTV, Access Control and System Management functions. To ensure this high system security, many of the Intercom Servers are located in a remote Data Centre instead of at the Customers' own premises.

The high level data interface between Commend and Nsecure's Yardz Security Management platform provides additional functions like camera association and remote door/gate monitoring and opening. For example, when a Control Room Operator accepts an Intercom call from a remote site, an associated CCTV image is automatically displayed on his screen. With a single mouse click, the Operator can accept the call, hold a conversation with the caller and if appropriate, open the door or gate. Every operation is recorded, providing clearly documented audit trails of all activities that have taken place.





The Nsecure Control Room manages the security processes and systems of many diverse organizations, from Power Distribution and Industrial Companies, to commercial offices and Governmental organizations.

For one particular customer, Nsecure monitors over 14 separate locations and has integrated all of its security intercoms into one networked system. The Commend Intercom call stations are designed for internal and external, weather resistant situations. The added difficulties of wind, rain and engine noises at vehicle entrances meant that a system with crystal clear speech quality was essential.

Handling Intercom calls on behalf of their customers is an essential part of Nsecure's overall solution. Commend were able to satisfy Nsecure's need for the highest system availability and dependability. The Solution provides Nsecure with valuable monitoring and central management services that have resulted in significant savings in manpower and a noticeable reduction of false alarms.

The Commend platform currently includes some 40 x GE 700, GE 300 and GE 200 Intercom Servers. These are all linked to the Control Room via secure and monitored IP connections. Future expansions with additional locations, additional customers and additional Intercom Servers are already at an advanced planning stage. Commend's latest IP technology has also enabled Nsecure to consider options to offer additional hosted services to its Customers.

Short profile of Nsecure b.v.

Nsecure is a supplier of high-quality security solutions and is committed to providing solution packages that are tailored precisely to their clients' individual needs. To achieve this, Nsecure integrates systems and sub-systems with an overall organisational environment in mind. Nsecure leverages high-quality systems and highly trained professionals to provide the maximum value-added benefits for their clients.

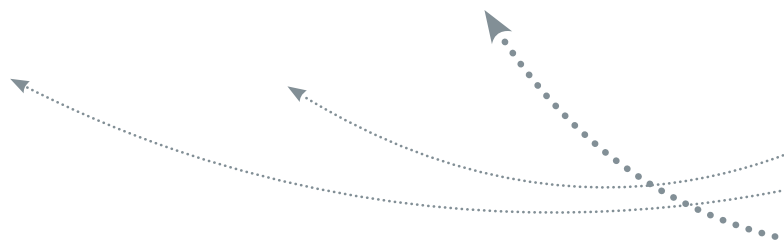
Founded in 1995, Nsecure employs some 80 staff at its offices in Barendrecht and Deventer and is a subsidiary of the listed Nedap N.V. Its customer base includes many listed companies in the industrial and banking sectors, as well as numerous large insurance companies, health care institutes and public organizations.

Customer's Comment

Fred van Els
General Manager of
Nsecure b.v.



"It is the high quality, flexibility, scalability and the many integration options that make the Commend Intercom solution fit in perfectly with the Nsecure portfolio of high-quality security solutions."



COMMEND

A Strong Network | Worldwide

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people put their trust in us and our products every day. Whether at a London tube station, a car park in France or a hospital in the United States; because every word counts, everything speaks in favour of solutions by Commend.

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