

Hospital Solution

Security and Communication



Commend Intercom for Hospitals and Clinics

The Communication Platform for Assistance, Safety & Organisation

At health-care institutions, life-saving decisions often have to be taken at a moment's notice. Centred around the patients' needs, serving the patients' needs has the highest priority, but optimum service requires that the needs of staff and visitors are met as well. Ensuring reliable communication between these areas is where Commend Hospital Intercom solutions come in. They come perfectly equipped for the job, providing excellent voice transmission quality that ensures crystal clarity even under the most difficult ambient conditions.

The Challenge

In case someone gets stuck in an elevator, is it possible to communicate with them clearly and easily?

Are wheelchair users or visually impaired persons able to summon help in any situation by triggering an emergency call?

In case of an evacuation, is it possible to provide clearly audible voice announcements in all relevant areas?

Can the safety of staff be ensured around the clock, and can they summon help quickly and easily in case of an emergency?

Can all of these scenarios be handled and coordinated through the same system?

The Solution

With Commend Elevator Intercom Stations, this is no problem at all: excellent speech quality and automated self-checks ensure the call terminals are reliably available for emergency calls at any time. So even if you get stuck in a lift, you're never left hanging in mid-air.

The Intercom Station series for persons with special needs is designed specifically to eliminate any source of inconvenience to guarantee easy, reliable use.

In stressful situations, a simple push of a button at the Commend Master Station is enough to initiate the playback of previously recorded high-quality voice messages.

A few manual moves – which can be automated as needed – provide staff with instant access to security functions such as call recording, video display, silent alarm or direct connection to security services.

Thanks to their multi-functional capabilities, Commend Intercom systems enable you to handle all communication processes on a single uniform platform. Individual customisations can easily be configured or implemented on demand.

Commend – The individual communication solution for

Communication lines for operating theatres, blood bank units, oncology and cardiology wards and quarantine facilities, as well as car parks, ticket machines, lifts and the cafeteria all converge on a single system. This way, even the most complex communication and control workflows are easy to access and control, whether from a central Control Desk or local Intercom station.

Radio communication



Direct communication lines from the operating theatre to mobile police and rescue units ensure instant help in emergencies.

Operating theatres and treatment rooms



Detergent and disinfectant resistant Intercom Stations with protective membranes, certified for use in sterile environments

Restricted Areas



Integrated card readers and Intercom Stations with plug-in CCTV surveillance systems ensure controlled access to all restricted areas.

Entrance / Reception



Desktop Stations for calls and announcements

Intercom Touch Terminal



Intercom Stations with intuitive touch screen interaction helps visitors to find their way around the premises and access information with the ease of a state-of-the-art tablet

Help and Information Points



Ideal for direct communication, e.g., in the car park



Remote Site Networking



IP technology enables easy integration of remotes sites into the communication platform

Intercom Equipped Evacuation Zones



Emergency/Evacuation Call Stations with direct connection to help and rescue services

Audio Monitoring for Intensive Care



Specially designed Intercom Stations trigger alarms automatically in case of problem-indicating sounds from intensive patients.

Emergency Intercom



Surveillance, public address applications and direct communication with mobile ambulance and rescue services.

Lift Communication



Crystal clear voice transmission for lift cars and machine rooms

Vehicle Gates and Shutters



Direct communication from car park entrance/exit gates and ticket/payment machines

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Protection, assistance and information are of vital importance for people in hospitals. With features ranging from multi-site networking to optional centralisation via Control Desks, Commend Intercom Systems provide secure voice, image and data transmission for any demand and situation – including the systematic support of coordinated evacuation procedures.



Secure communication systems by Commend

Can you imagine a system that millions of people rely on every day, where every word has to count? This is the world of Commend! Secure, reliable communication is our passion.

As global market leader with over 40 years' experience in developing voice technology, we have integrated video and interfaces to third-party equipment that complies with international norms and standards. Commend is the natural choice for hands-free voice communication systems all over the world.

Real life still makes for the best stories

How do Commend solutions cope with the tough real-life communication and security challenges at thousands of locations all over the world? Real-life answers to this question are provided by the many case studies on customer projects. They are available as downloadable PDF files in German, English and local languages.

Your local Commend contact person will be happy to answer any further questions regarding individual solutions.



“ *The internal communication system ensures instant high-quality communication lines for exchanging important (quite often even life-saving) information. This helps to improve communication among staff, and the various wards and units profit from high-quality communication lines. The hospital's audio-visual information system (HAVIS) by Commend Adria d.o.o. has reduced impatience and possible delays in the waiting rooms, simplified and accelerated the process of calling patients into the treatment rooms, and greatly simplified the routine work of laboratory employees.* ”

Prof. Dr.sc. Jadranka Sertić
Department of Laboratory Diagnostics, University Hospital Center Zagreb (KBC)

Projects:

University Hospital Zurich, Switzerland

University Hospital Center Zagreb, Croatia

Klagenfurt Clinical Centre, Austria

University Hospital Geneva, Switzerland

A strong worldwide network.

COMMEND is represented the world over by local Commend partners, ensuring enhanced security and communication with tailored Intercom solutions.

ALGERIA AUSTRALIA AUSTRIA BELGIUM BRAZIL CANADA CHINA CROATIA CZECH REPUBLIC DENMARK FINLAND FRANCE GERMANY HUNGARY ICELAND INDIA IRELAND ISRAEL ITALY LIECHTENSTEIN LUXEMBURG MOROCCO NETHERLANDS NEW ZEALAND NORWAY POLAND PORTUGAL RUSSIA SERBIA SINGAPORE SLOVAKIA SLOVENIA SPAIN SOUTH AFRICA SWEDEN SWITZERLAND TUNISIA UNITED KINGDOM USA

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